

Selection of firms for Developing a Management System Application for Model Schools in Tamil Nadu

RfP No: 3757/A11/MS/SS/2022

Corrigendum 1

Extension of Submission Date

The revised date of submission of the bid (Bid Due Date) will now stand as **09 November, 2022 at 2:00 PM**. The bid opening date shall subsequently stand revised as **09 November, 2022 at 3:00 PM**.

Sl.	Pg. No. & Point No.	Existing Clause	Clarification/ Proposed Change	Revised Clause
1	Pg. 11, Point No. 6.1	Eligibility: The Authority permits Bidders, from India to offer services under this contract unless otherwise blacklisted/ de-barred by the Government of India/ Tamil Nadu/ other State Governments in India or undertakings/ entities under/ owned by these Governments.	Can MSMEs participate?	The Authority permits Bidders, from India to offer services under this contract unless otherwise blacklisted/ de-barred by the Government of India/ Tamil Nadu/ other State Governments in India or undertakings/ entities under/ owned by these Governments. MSMEs shall also be permitted to participate provided all other criteria/ requirements as mentioned in the RfP are being fulfilled.
2	Pg. 11, Point No. 6.1	Eligibility: The Authority permits Bidders, from India to offer services under this contract unless otherwise blacklisted/ de-barred by the Government of India/ Tamil Nadu/ other State Governments in India or undertakings/ entities under/ owned by these Governments.	Can MSME units get priority?	No priority given to any particular category of bidders. The successful bidder shall be selected based on the QCBS score.
3	Pg. 32, Point No. 2	Prequalification Criteria 2: The Bidder should have an average turnover of a minimum of Rs. 1 crore (audited) in the previous	Our firm was started in the year 2020. We have an turnover of Rs. 2 Cr. in the last 2 years. Are we eligible to	Prequalification Criteria 2: The Lead Bidder should have an average turnover of a minimum of Rs. 1 crore (audited) in the previous three financial years (FY 2019-20, FY 2020-21, FY 2021-22).

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		three financial years (FY 2018-19, FY 2019-20, FY 2020-21).	participate in this tender, because you have asked from 2018-19. We request modify the clause accordingly. Our Education ERP solution was implemented in various private School Education Institutions and Govt. and Private Colleges. We also implementation our solution in Nepal Medical University.	
4	Pg. 28, Point No. 3	Prequalification Criteria 3: The bidder should have on the date of publication of this RfP completed at least five software development projects worth a minimum of INR 25 Lakhs (excluding GST) for Government/ Private Sector Agencies in India in the past five years (FY 2017-18, FY 2018-19, FY 2019-20, FY 2020-21, FY 2021-22).	For the same client if we handle different modules development and integration of such modules, will have more than 2 work orders. Altogether can we consider?	Prequalification Criteria 3: The bidder(s)/ members of the Consortium should have on the date of publication of this RfP completed at least five software development projects each worth a minimum of INR 25 Lakhs (excluding GST) for Government/ Private Sector Agencies in India in the past five years (FY 2017-18, FY 2018-19, FY 2019-20, FY 2020-21, FY 2021-22). <i>Note: In case the engagement is split into multiple modules with independent work orders, multiple work orders of the same engagement shall be considered based on the volume/ cost of the orders.</i>
5	Pg. 28, Point No. 3	Prequalification Criteria 3: The bidder should have on the date of publication of this RfP completed at least five software development projects worth a minimum of INR 25 Lakhs (excluding GST) for Government/ Private Sector	Minimum amount of orders of INR 25 Lakhs is the consolidated amount of all five orders or each order should have a 25 lakhs value excluding GST.	Please refer point. No. 4 of this corrigendum.

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		Agencies in India in the past five years (FY 2017-18, FY 2018-19, FY 2019-20, FY 2020-21, FY 2021-22).		
6	Pg. 28, Point No. 3	Prequalification Criteria 3: The bidder should have on the date of publication of this RfP completed at least five software development projects worth a minimum of INR 25 Lakhs (excluding GST) for Government/ Private Sector Agencies in India in the past five years (FY 2017-18, FY 2018-19, FY 2019-20, FY 2020-21, FY 2021-22).	Request to consider the international orders in Govt. / Private Sector	Please refer point. No. 4 of this corrigendum; The international orders shall be considered for additional points in the technical evaluation criteria (technical criteria 2.2) only.
7	Pg. 28, Point No. 4	Prequalification Criteria 4: The bidder should have on the date of publication of this RfP completed at least three software development projects worth a minimum of INR 15 lakh (excluding taxes) in the school education sector for Government/ Private Sector Agencies in India in any of the past five years (FY 2017-18, FY 2018-19, FY 2019-20, FY 2020-21, FY 2021-22).	Can we have the multiple work orders for one project? i.e., if the work order provided to us like phase 1, phase 2 for the same project. The consolidated have the value which given in RFP.	Prequalification Criteria 4: The bidder(s)/ members of the Consortium should have on the date of publication of this RfP completed at least three (in case of an entity existing for over 5 years)/ one (in case of a startup) software development projects each worth a minimum of INR 15 lakh (excluding taxes) in the education sector for Government/ Private Sector Agencies in India in any of the past five years (FY 2017-18, FY 2018-19, FY 2019-20, FY 2020-21, FY 2021-22). Note: <ul style="list-style-type: none"> • Only projects that involve the development of management systems in Govt./ PSU / Private sector shall be considered. • In case the engagement is split into multiple modules with independent work orders, multiple work orders of the same engagement shall be considered based on the volume/ cost of the orders.

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Sl.	Pg. No. & Point No.	Existing Clause	Clarification/ Proposed Change	Revised Clause
8	Pg. 28, Point No. 4	Prequalification Criteria 4: The bidder should have on the date of publication of this RfP completed at least three software development projects worth a minimum of INR 15 lakh (excluding taxes) in the school education sector for Government/ Private Sector Agencies in India in any of the past five years (FY 2017-18, FY 2018-19, FY 2019-20, FY 2020-21, FY 2021-22).	We seek exemption from this clause as we are a Startup Company.	Not applicable. Please refer to point no. 7 of this corrigendum.
9	Pg. 29, Point No. 4	Prequalification Criteria 4: Note: Only projects that involve the development of management systems for schools or colleges shall be considered. Note: Only projects that involve the development of management systems for schools or colleges shall be considered.	We have developed a learning management system for other clients which can be used for schools and colleges also, so we request you change the clause as development of management systems in Govt / PSU / Private sector shall be considered.	Please refer to point no. 7 of this corrigendum.
10	Pg. 45, Point No. 10	Synchronization with State Govt. portals/database, etc., in case of any requirement.	Department to Co-ordinate with the service provider of counterpart State Govt. portals / data / database for providing required APIs from their Databases and consuming the services provided by our application.	Synchronization with State Govt. portals/ database, etc., in case of any requirement. The required APIs from the State Govt. portals/ databases shall be provided by the Authority to the successful bidder.

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Sl.	Pg. No. & Point No.	Existing Clause	Clarification/ Proposed Change	Revised Clause
11	Pg. 45, Point No. 11	Data backup and archival/retrieval.	Option for automated scheduled backups will be provided, department to provide back-up servers.	Data backup and archival/ retrieval: Option for automated scheduled backups will be provided. The Authority shall be responsible for providing the back-up servers.
12	Pg. 48, Point No. 7C, iv. d.	Attendance.	Department to Co-ordinate with the Bio-Metric device OEM for providing SDKs (Software Development Kit) for integration of attendance with the proposed application.	The attendance marked shall be manual at present.
13	Pg. 49, Point No. 11	The Team will also include the following technical personnel.	It is submitted that the project manager will be deployed on site. Team will work from Development Centre.	The successful bidder shall deploy a project manager on-site who shall serve as the formal Point of Contact (PoC) as stated in Point 9 of Pg. 48. The technical personnel listed in Point 11 of Pg. 49 may work either onsite or from their own off-site development centers.
14	Pg. 50, Point No. 15	The platform should support offline storage and authentication of the application.	It is requested to restrict this requirement for mobile app only.	The platform should support offline storage and authentication of the application. However, this is restricted to the requirement for the mobile app only.
15	Pg. 51, Point No. 34	Ability to work offline while taking reports in remote areas, save multiple reports temporarily until data is sent later via mobile network or WLAN (wi-fi).	It is requested to restrict this requirement for mobile app only.	Ability to work offline while taking reports in remote areas, save multiple reports temporarily until data is sent later via mobile network or WLAN (wi-fi). However, this is restricted to the requirement for the mobile app only.
16	Pg. 51, Point No. 37	The App must be able to send reminder email and SMS to respective registered user to enter/ update the relevant information. SMS Services Application/ Module/ Gateway to be fully integrate with the	Integration will be done at no extra cost but SMS / email service charges to be provided by department.	The App must be able to send reminder email and SMS to respective registered user to enter/ update the relevant information. SMS Services Application/ Module/ Gateway to be fully integrate with the application by the vendor at no extra cost to TNSD. The Authority shall be responsible for providing SMS/ email services towards this engagement.

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		application by the vendor at no extra cost to TNSSED.		
17	Pg. 52, Point No. 49	The bidder has to integrate with any TNSSED/ Govt. of Tamil Nadu various applications in coordination with applications vendor.	Department to ensure TNSSED/ Govt. of Tamil Nadu various applications vendor will extend support for providing required APIs from their Databases and consuming the services provided by our application.	The bidder has to integrate with any TNSSED/ Govt. of Tamil Nadu various applications in coordination with applications vendor. The required APIs from the State Govt. portals/ databases shall be provided by the Authority to the successful bidder.
18	Pg. 57, Point No. 2	Public Sector/ Government Departments Experience: The bidder should have on the date of publication of this RfP completed software development projects worth a minimum of INR 25 lakh Lakhs (excluding GST) for Government/ Private Sector Agencies in India in each of the past five years (FY 2017-18, FY 2018-19, FY 2019-20, FY 2020-21, FY 2021-22).	Request to consider the international orders in Govt. / Private Sector	Technical Criteria 2: <u>Public Sector/ Government Departments Experience:</u> The bidder should have on the date of publication of this RfP completed software development projects worth a minimum of INR 25 lakh Lakhs (excluding GST) for Government/ Private Sector Agencies in India in each of the past five years (FY 2017-18, FY 2018-19, FY 2019-20, FY 2020-21, FY 2021-22). Criteria for Awarding Points: (Max. Points: 10) Total number of relevant projects with the size of INR 25 lakh & above: a) <5 projects – 2 points. b) >5-8 projects – 4 points. c) More than 8 projects – 6 points. If 2 projects done with Tamil Nadu State Government - Bonus 2 points (one point each). If one or more international orders undertaken in Private/ Govt. sector – Bonus 2 points.
19	Pg. 57, Point No. 3	Education and Skills Experience: The bidder should have on the date of publication of this RfP	Request to consider the international orders in Govt. / Private Sector	Technical Criteria 3: <u>Education and Skills Experience:</u> The bidder should have on the date of publication of this RfP completed software development

Sl.	Pg. No. & Point No.	Existing Clause	Clarification/ Proposed Change	Revised Clause
		<p>completed software development projects worth a minimum of INR 15 lakh Lakhs (excluding GST) specifically in the School Education sector for Government/ Private Sector Agencies in India in any of the past five years (FY 2017-18, FY 2018-19, FY 2019-20, FY 2020-21, FY 2021-22).</p> <p>Note: Only projects that involve the development of management systems for schools or colleges shall be considered.</p>		<p>projects worth a minimum of INR 15 lakh Lakhs (excluding GST) specifically in the Education sector for Government/ Private Sector Agencies in India in any of the past five years (FY 2017-18, FY 2018-19, FY 2019-20, FY 2020-21, FY 2021-22).</p> <p>Note: Only projects that involve the development of management systems for schools or colleges shall be considered.</p> <p>Criteria for Awarding Points: (Max. Points: 15)</p> <p><u>Projects in Education Sector:</u> Total number of relevant projects with the size of INR 15 lakh Lakhs & above:</p> <p>a) <3 projects – 5 points.</p> <p>b) >3 to 6 projects – 10 points.</p> <p>c) More than 6 projects – 13 points.</p> <p>If one or more international orders undertaken in Private/ Govt. sector – Bonus 2 points.</p>
20	Pg. 58 - 59, Point No. 3 & 4	<p>Point 3. Technical Proposal & Presentation - Quality of the Project Manager deployed on the project – 10 points.</p> <p>Point 4. Project Team - Project Manager (1) – 6 points.</p>	<p>Technical score for Project manager was given as 16 Marks. We find technical score for one resources is too high, hence we request you to change the scoring values.</p>	<p>Point No. 3: Technical Proposal & Presentation (25 Points).</p> <p>Points will be awarded as follows:</p> <p>a) Bidder's understanding of the state's requirements and proposed solution & approach – 10 points.</p> <p>b) Presentation of solution with clarity – 10 points.</p> <p>c) Specific nuances brought in to suit the TN education context – 5 points.</p> <p>Point No. 4: Remains unchanged as given in the RfP.</p>
21	NA	NA	<p>Development will be given freedom to opt the tech stack for model school?</p>	<p>The tech stack shall be mutually agreed by the successful bidder and the Authority. This shall be formalised prior to be issue of the work order/ the agreement.</p>
22	NA	NA	<p>Maintenance is assessed as manpower?</p>	<p>Yes, maintenance is currently being assessed as manpower.</p>
23	NA	NA	<p>What is tentative launch plan for this project?</p>	<p>The tentative launch plan/ delivery schedule is as detailed in the RfP in section C.5.1. (Delivery Milestones: Pg. No. 54-55).</p>

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24	NA	NA	How the Maintenance is categorized minor changes and major or new enhancement included in it?	Maintenance is currently being assessed only as manpower.
25	NA	NA	Who will be our technical Product/project instructor from department?	This information shall be shared with the selected bidder only upon their successful onboarding for this engagement.
26	NA	NA	It is said that there will be sever provided by TNSD what kind of server set up it will, will the onboarding vendor will have complete ownership on the server.	All aspects associated with hardware, server, CPU etc. shall be sufficiently provisioned by the Authority as per the requirements. The ownership of the same shall be shared between the successful vendor and the Authority.
27	NA	NA	Office set up or secure Onshore Development Center (odc) will be provided?	Onshore Development Center (ODC) shall be provided on ground by the Authority.
28	NA	NA	We request your support in allowing consortium/ JV clause to participate in the bid.	Pre-qualification Criteria 1: The Bidder/ both members of the Consortium should be registered as a company/ LLP/ Proprietorship/ Partnership in India as per Company Act/ LLP Act/ Partnership Act. Consortium between 2 bidders only shall be permitted. However, the consortium members shall submit a Letter of Authorisation for the Lead Bidder/ Consortium Agreement between both members of the Consortium, clearly indicating the lead bidder and the sharing of responsibility between the Consortium members.
29	NA	NA	NA	Pre-qualification Criteria 5: The Bidder/ all members of the Consortium should not have been blacklisted by the Government of India/ Tamil Nadu/ other State Governments in India or

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				<p>undertakings/ entities under/ owned by these Governments as on the bid submission date.</p> <p>Both members of the consortium shall submit individual self-declarations against blacklisting on their respective letterheads.</p>